

Warkworth Museum – FAQ's around Covid

During the Covid pandemic, the Museum's key focus is the health and safety of our visitors and team. We ask that you follow the mandated rules and show respect for our volunteers and other visitors.

Do I have to wear a mask?

Yes, if you are 12 and over and don't have a valid medical exemption, under red and orange you are required to wear a mask inside the museum and if queuing to enter. This is a Government mandate. Under green masks are recommended.

Do I have to scan or sign in?

Yes, you have to scan in using the NZ Covid Tracer app – QR codes are clearly displayed – or manually sign in. This is a Government mandate. Our system provides privacy and your details will be kept for contact tracing purposes only and destroyed after 30 days.

Do I have to physically distance?

Yes, during red and orange you need to keep at least 1 metre away from people outside your bubble. This is a Government mandate. To enable this to happen the museum will have a limit of 7 visitor bubbles in the museum at one time, and only one visitor bubble in the reception/shop area at a time.

Are your staff and volunteers fully vaccinated?

All staff and volunteers on site are fully vaccinated for the protection of visitors and our team.

Do visitors require Covid vaccination certificates to enter the museum?

Initially the Museum is not requiring vaccination certificates for visitors. The requirement for vaccination certificates will be constantly reviewed. The museum has put extra precautions in place to enhance the safety of all visitors.

Are Archives open to visitors?

Archives will not be open to visitors in red, but will be open to restricted visitor numbers in orange and green. Bookings must be made. Archive queries can be emailed to warkworthmuseum@xtra.co.nz.

Is your museum shop open to visitors?

Yes, but only one visitor at a time.

Are you accepting group bookings?

We are not accepting group bookings under red, but will under orange and green.

Are you holding events?

Events will not be held under red.

Has the museum taken any extra steps to keep its visitors safe?

Yes. As well as the requirements above, extra cleaning is being carried out – especially high touch areas – sanitisation stations are available for your convenience, and Covid signage is in place.

Do you have paywave and will you be accepting cash?

Yes, the museum has paywave and will be accepting cash.